# CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

## Monday 27<sup>th</sup> June 2016 at 1000 hours in the Council Chamber, The Arc, <u>Clowne</u>

ltem No. Page No.(s)

PART A – FORMAL PART 1 OPEN ITEMS

## 1. Apologies for Absence

### 2. Urgent Items of Business

To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972

#### 3. Declarations of Interest

Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:

- a) any business on the agenda
- b) any urgent additional items to be considered
- c) any matters arising out of those items

and if appropriate, withdraw from the meeting at the relevant time.

4.	Minutes of a meeting held on 23 <sup>rd</sup> May 2016.	3 to 7
5.	List of Key Decisions & Items to be Considered in Private.	8 to 13
	(Members should contact the officer whose name appears on the List of Key Decisions for any further information).	
6.	Review of CAN Rangers – Update Report Considered by the Executive on 13 <sup>th</sup> June 2016	14 to 21
7.	Scrutiny Review Scoping Document – Heating Costs to Tenants in Properties with a District Heating System	22 to 24
8.	Work Plan	25 to 27

# <u> PART B – INFORMAL</u>

The formal meeting of the Improvement Scrutiny Committee ends at this point. Members will meet informally as a working party to carry out their review work. This meeting is closed to the public, so members of the public should leave at this point.

9. Scrutiny Review Work – Scrutiny Review of Heating Costs to Tenants in Properties with a District Heating System